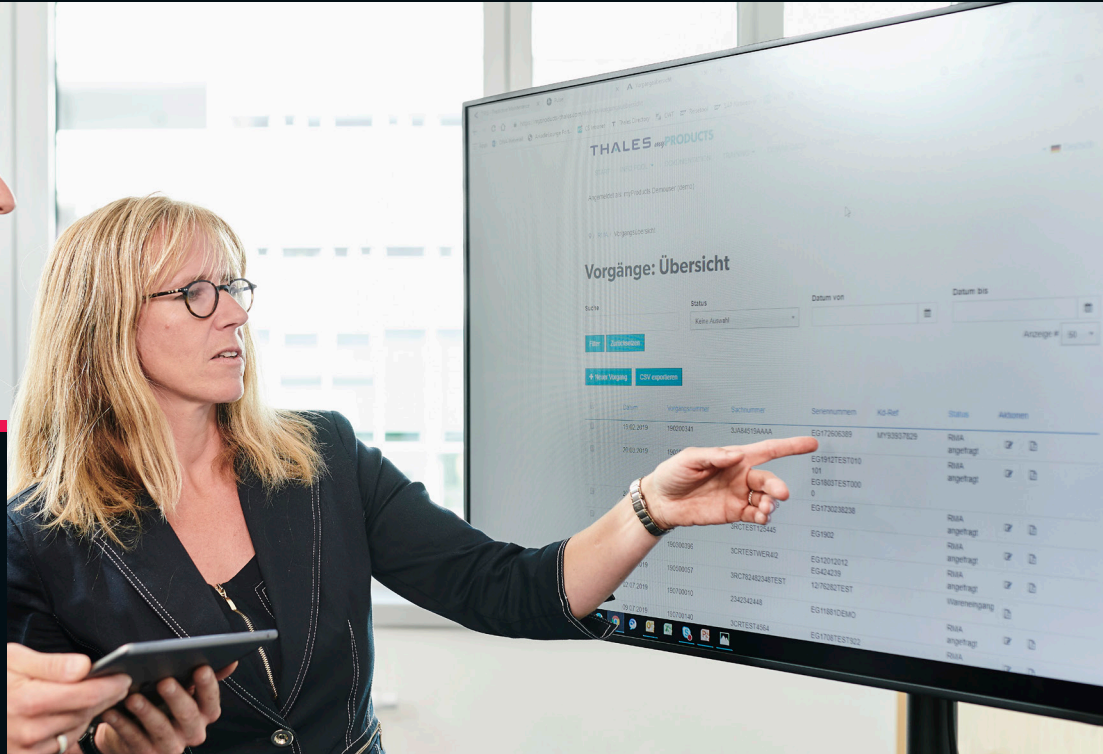


RMA Return a product in five easy steps



myProducts RMA (Return Material Authorisation) is the process for returning a product to the manufacturer in order to have it repaired, upgraded or replaced on **myproducts.app**.



- 1 Scan QR-Code or visit <https://myproducts.app> and select **Services > RMA > New transaction**
- 2 Continue with login or registration and fill required fields (marked with *)
- 3 Check your mailbox for your login credentials. Login with username and password
- 4 Choose **Services > RMA > New transaction** from menu and follow instructions step by step
- 5 Your return note will be generated immediately. Print and enclose document to packet

- 6 To keep an eye at your transactions: Select **Services > RMA > Overview** after login to myProducts. In case of further questions have a look at **Services > RMA > FAQ** or send a message to info@myproducts.app

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