# THALES

# myPRODUCTS

# RMA in five steps

**1** Scan the QR-Code or visit https://myproducts-thales.com
and select **RMA** > **New transaction**

**2** Continue with registration and fill
out the required fields
(marked with *)

**3** Check your mailbox for your login
credentials. Login with username
and password

**4** Choose **RMA** > **New transaction**
from the menu and follow the
instructions step by step

**5** Your return note will be
generated immediately.
Print and enclose the
document to your packet

**i** Keep an eye at your transactions. Select **RMA** > **Overview**
after login to myProducts. In case of further questions
have a look at **RMA** > **FAQ** or send a message to
info@myproducts-thales.com