

# Mobile operations support & attractive e-services myProducts – Anytime. Everywhere.

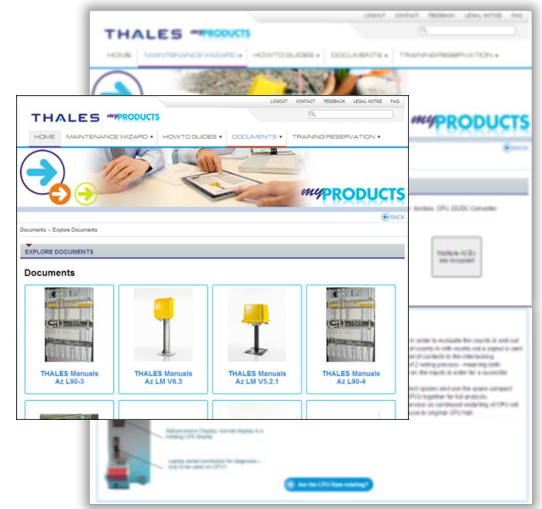
The myProducts self-service platform offers easy multichannel access (Smartphone, Tablet, PC) to content and interactive applications supporting the operations of products.

After authentication, myProducts provides registered users with dedicated information and basic or customer-specific services - from learning in the office to application in the field.



myProducts –  
Anytime. Everywhere.

## Mobile operations support & attractive e-services



### Main Features

#### THALES INFO POOL

Valuable information about Thales products and their installation, operation and maintenance, such as easily understandable instructions (e.g. video tutorials).

#### ONLINE DOCUMENTATION

Centralised access to generic, project specific or location-based product documentation, such as installation, operation and maintenance manuals, planning guide, customer documentation, etc.

#### TRAINING RESERVATION

Overview of available training courses with registration function and reminders about expiring certificates.

#### ONLINE REPAIR RETURNS

Easy generation of RMA forms (Return Material Authorisation) for facilitated repair processing with track-and-trace functionality, overviews, search and automatic notifications.

With the new app Thales offers another digital solution to speed up the repair process. It provides an easy approach to scan material codes with the smartphone camera and enter additional information such as error description and return address.



### DOWNLOAD CENTER

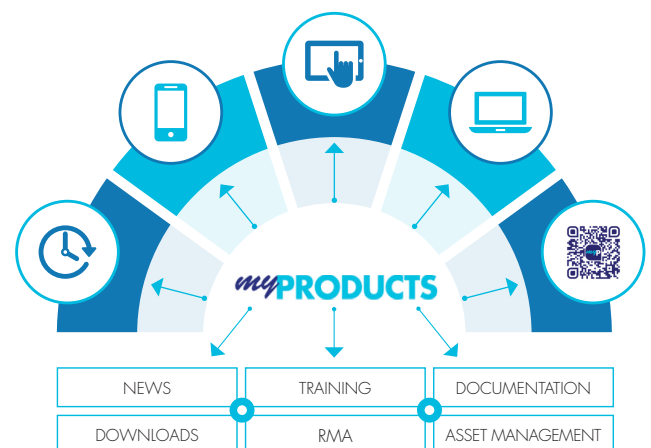
Latest versions of our proven Tools, download of Thales software and service apps and programs especially created for your Thales products, e.g. for diagnosis or adjustment.

### Key Benefits

24/7/365 easy and intuitive access to information, technical documentation, basic and value added services as well as attractive content.

### Target Group

myProducts is targeted at all Thales customers worldwide, offering efficient support and e-services during the lifecycle of their operational products.



<https://myproducts-thales.com>